



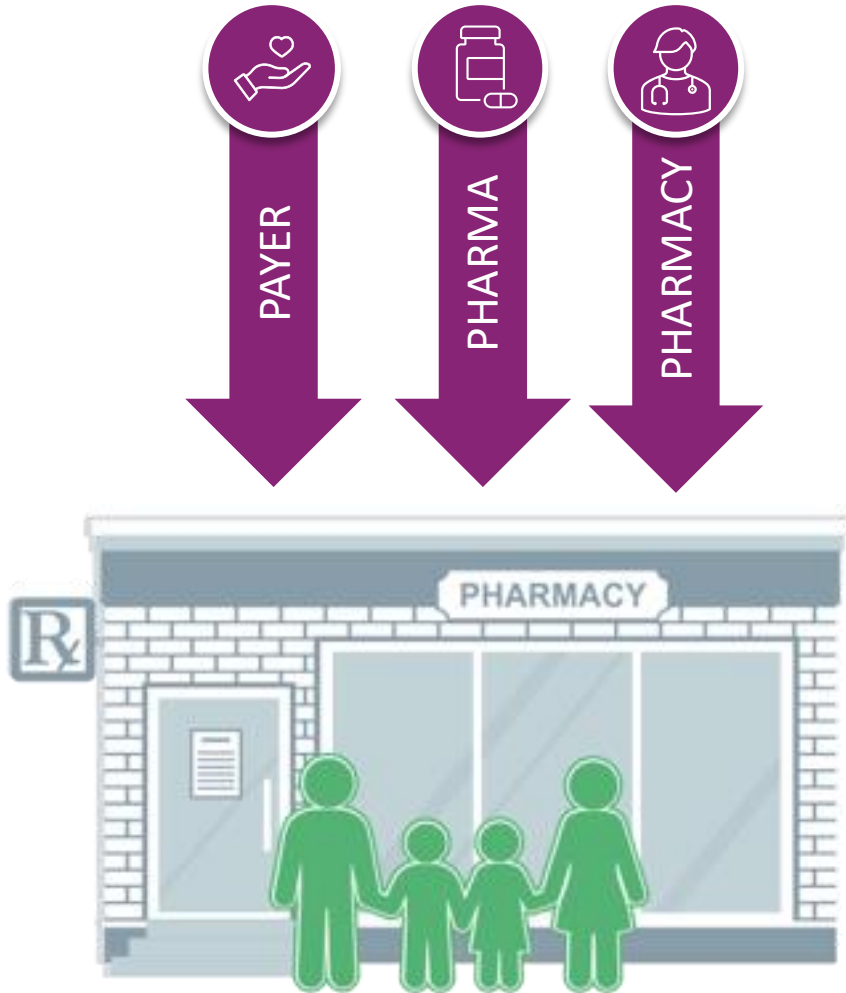
# Outcomes<sup>®</sup>

“Create thriving communities with pharmacy as the cornerstone of care.”

# Agenda

- Outcomes Overview
- Conduent Opportunity
- Solution DEMO
- How to get started
- Questions

## Connecting Care



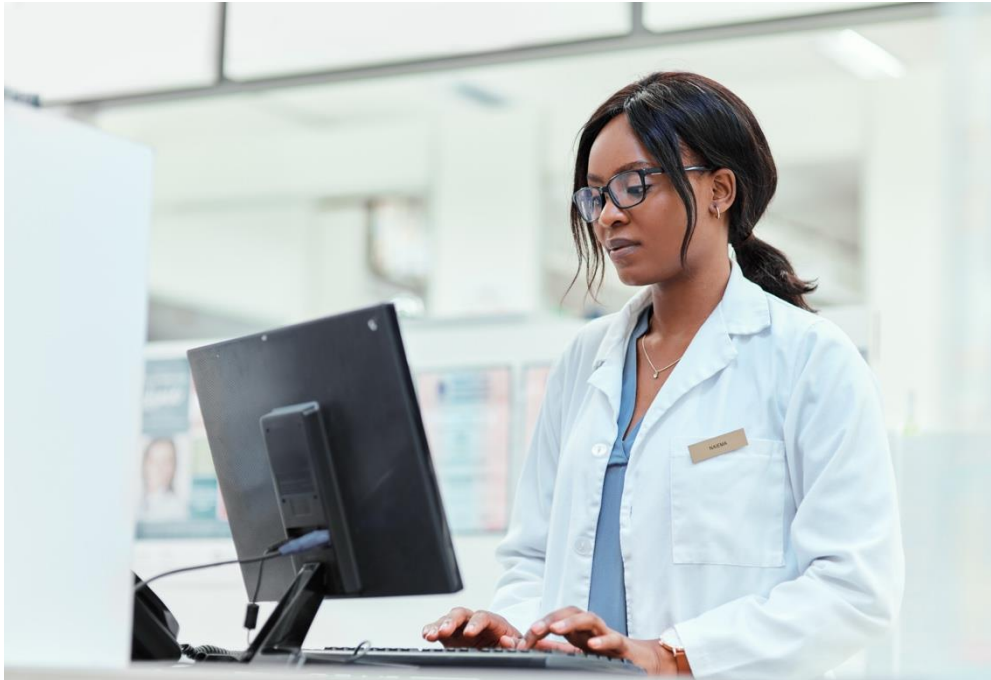
Leverage the Largest Pharmacy Network  
Powered with Clinical Technology

## Network + Technology

- ✓ 47 years across pharmacy and 20+ years within MTM
- ✓ One platform, multiple engagement channels
- ✓ 65k contracted pharmacies
- ✓ 20k+ daily clinical platform users

# Outcomes + Conduent

CMR Medical Billing Program



Outcomes

## Goal

Conduent to support a medically billed Comprehensive Medication Review (CMR) program in partnership with Outcomes.

## Objective #1

Leverage provider status and top performers in the state of Maryland on the Outcomes Clinical platform with a new workflow pertaining to CMR to improve medication therapy management across the community in which we serve.

## Objective #2

Simplify the documentation and medical billing process - these Payer-Sponsored Medical Billing TIPs are targeted and deployed on the Outcomes platform like traditional TIPs with additional information captured to allow us to bill a medical claim transaction.

# How it works – CMR Example

## Clinical Workflow Process

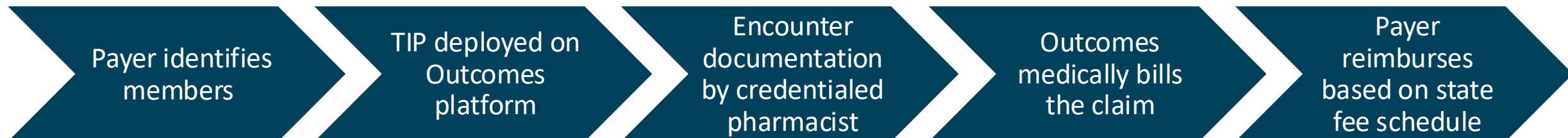
- Pharmacist enters CMR, where they document:
  - Current Conditions
  - Allergies and Side Effects
  - Reviews Medication List, including Drug Interactions via an embedded drug interaction checker
  - Identifies and Documents Drug Therapy Problems
  - Documents Concerns and Recommendations during the CMR as Action Plans
  - Creates a Patient Takeaway

## Medical Billing Codes to Expect

- Time based MTM CPT codes guided by state mandated reimbursement fee schedule
  - CPT code 99605: MTM services for a new patient visit up to 15 minutes
  - CPT code 99606: MTM services provided for an established patient visit up to 15 minutes
  - CPT code 99607: MTM services provided for each additional 15 minutes (once per visit - for either above CPT code)

## Reimbursement Process

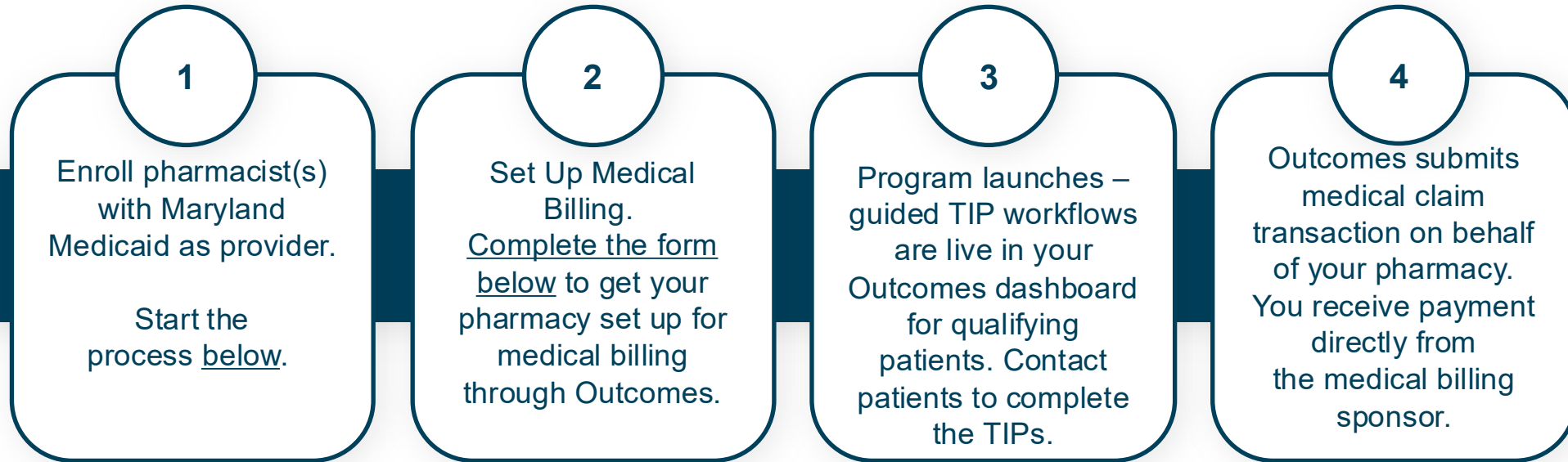
- Outcomes bills these medical claims directly as an 837 file to Payer
- Payer medical benefit pays the pharmacy directly and provides an 835-remittance file
- Outcomes performs revenue cycle management on transacted medical claims



DEMO



# How to get started



Scan to get started



Scan for form

FAQ'S

Scan For More Info!

