<Your pharmacy name or logo>

Dr. John Smith

Suite 303

1595 Castle Street

Spring Valley, Iowa 50042

Dear Dr. Smith,

<Your Pharmacy> is pleased to offer Medication Therapy Management (MTM) services to assist eligible patients with their medication needs as part of their prescription drug plan’s required benefits structure. Our goal is to work collaboratively with you and other local prescribers to enhance our patients’ quality of care. MTM services also affect quality ratings, including Medicare Star Ratings. For your convenience, we have provided the link to [more information on MTM programs](https://www.cms.gov/medicare/prescription-drug-coverage/prescriptiondrugcovcontra/mtm) from the Centers for Medicare & Medicaid Services (CMS) to further explain how MTM may affect your patients.

As part of this service, our pharmacists may conduct a comprehensive medication review of a patient’s prescription and nonprescription medications. We may also provide patient counseling on new prescription orders, over-the-counter therapies and refills of chronic medications. In addition, we will contact patients for follow-up monitoring visits, as needed, to check their progress with new medications and to ensure drug therapy problems, such as adherence or improper medication administration, have been adequately resolved.

Our MTM program is designed to help both you and your patients by offering these benefits:

* **Safer and more effective medication use.** We believe that educating patients on appropriate medication use can improve their adherence, help them reach and maintain their therapeutic goals and prevent medication errors. To ensure medication effectiveness, our pharmacists will conduct follow-up phone calls to monitor a patient’s symptoms and adherence with the medication regimen.
* **Selection of the most therapeutic and cost-effective medications.** We offer patient counseling services that can assist in selecting the most cost-effective and clinically appropriate generic or brand name medications. If we find a medication that is more cost effective than the patient’s current medication, our pharmacists will consult you to receive your authorization before any medication changes occur.
* **Improved coordination of care.** Many patients see multiple providers for various health conditions, which can lead to duplicate therapies or harmful medication interactions. As part of the medication review, we will provide patients with a personal medication list and a medication action plan that explains the safest and most effective use of their medications. We will instruct patients to bring these records to their visits with you and other prescribers to provide you with the patient’s full medication history.
* **Documentation of patient clinical situations.** Our pharmacists carefully document all MTM services provided to eligible patients. We will contact you if a patient’s clinical situation requires your attention, and any changes made to a prescription medication will only be made with your prior authorization.

We are happy to provide any additional information that you would like regarding the MTM services we are providing.

On behalf of <Your Pharmacy>, thank you for your attention. We look forward to working together to promote the health of our patients and community.

Regards,

<Your Name, RPh or Pharm D>

<Title>

Link to a downloadable PDF of A Physician’s Guide to Medicare Part D Medication Therapy Management (MTM) Programs: [https://www.cms.gov/medicare/prescription-drugcoverage/prescriptiondrugcovcontra/downloads/physiciansguidetomedicarepartdmtm110812.pdf](https://www.cms.gov/medicare/prescription-drug-coverage/prescriptiondrugcovcontra/downloads/physiciansguidetomedicarepartdmtm110812.pdf)